

# **SERVICE** BRIEF

# Southern California Computer Repair

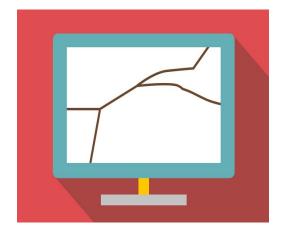
Malfunctioning computer hardware presents major issues for business.

### We Understand What A Malfunction Can Mean for Your Business

Edit Technology Solutions, Inc. can help you recover when your technology breaks down.

Computer malfunctions can be terribly frustrating. When your hardware breaks, Edit Technology Solutions provides comprehensive computer and IT repair services that is designed to remedy any of your organization's technology defects. Whether it's hardware or software, servers or workstation, we'll fix it or find you a new one.

Servers, workstations, and all the IT components that make up your company's computing infrastructure are not indestructible. All of these computers, components, and accessories can fail. When an essential piece of hardware is no longer viable, our technicians at Edit Technology Solutions will fix it or find you a replacement.



#### **Cutting into Downtime**

At Edit Technology Solutions, Inc., we deal in efficiency.

When key computer components fail you, you need to get them back up and running quickly. After all, it's difficult to be productive when the machine that you use to be productive, isn't functioning properly. At Edit Technology Solutions, we provide break-fix support for all types of computer systems. To keep productivity at a premium, our comprehensive break-fix service quickly repairs your broken hardware and gets it back to you.

Downtime is extremely costly. It's important to understand how much downtime is costing you and do what you can to keep it to a minimum. At Edit Technology Solutions, we thrive in situations where we need to find affordable and innovative solutions. As your favorite Southern California technology resource, we see it as our responsibility to keep your systems in operation.

#### **Comprehensive Visit Histories**

Knowing what we did can help maintain your ease of mind.

We get it—you want to make sure that our repairs are all necessary to the function of the computer in need of our services. That's why we maintain a visit history to show how often we come in to fix one of your systems. This record also helps us to identify patterns in repair needs. If the same workstations repeatedly need to be fixed, there may be another, larger issue at play that requires attention.

## Benefits

- Single point of contact
- Registered visit history
- Edit Technology Solutions' knowledgeable technicians
- Software license cataloging
- Affordable rates

#### An MSP Providing Break-Fix?

While we have gone on record and touted the benefits of proactive maintenance, we are willing to acknowledge that, sometimes, things will break despite your best efforts. As a result, we see it as our responsibility as a service provider to fulfill your needs as a client—even if they don't quite meet our general philosophy.

If you need equipment repair services, please keep the trusted technicians at Edit Technology Solutions in mind. Our mission is to provide you with technology support—even if it requires repairs.